


**REPORT TITLE:** Quality of Adult Social Care – Assurance Report

<b>Meeting:</b>	Health and Adult Social Care Scrutiny Panel
<b>Date:</b>	22/04/2026
<b>Cabinet Member</b> (if applicable)	Cllr Nosheen Dad
<b>Key Decision Eligible for Call In</b>	No - Scrutiny report for assurance only
<b>Purpose of Report</b>  To provide assurance on the quality of residential and domiciliary care, including oversight arrangements, complaints, quality measurement and risks.	
<b>Recommendations</b> <ul style="list-style-type: none"> <li>That Panel Members note the report and assurance provided, and considers the next steps it wishes to take</li> </ul> <b>Reasons for Recommendations</b> <ul style="list-style-type: none"> <li>To support transparency, assurance and continuous improvement across the Adult Social Care domiciliary care and residential care market</li> </ul>	
<b>Resource Implications:</b> No direct financial implications	
<b>Date signed off by <u>Executive Director</u> &amp; name</b>  <b>Is it also signed off by the Service Director for Finance?</b>  <b>Is it also signed off by the Service Director for Legal Governance and Commissioning (Monitoring Officer)?</b>	 Michelle Cross, Executive Director  N/A  N/A

**Electoral wards affected:** All Wards

**Ward councillors consulted:** N/A

**Public or private:** Public

## **Has GDPR been considered? Yes**

### **1. Executive Summary**

This report and accompanying presentation provides an overview of quality in adult social care across Kirklees, including regulatory oversight, contract management, complaints and frontline insights

The report provides assurance on the quality of residential and domiciliary care commissioned by the Council and sets out how quality is:

- Defined
- Monitored
- Improved where concerns arise

The report provides insights into what this means for residents, families, professionals and care providers in that quality is not left to chance or only picked up at the point of inspection. There is a whole-system approach in place to identify issues early and act before people experience harm or poor care.

### **2. Information required to take a decision**

Not applicable – assurance report

### **3. Implications for the Council**

Supports statutory duties and safeguarding responsibilities.

#### **3.1 Council Plan**

Aligns with priorities on health, independence and wellbeing

#### **3.2 Financial Implications**

No direct implications.

#### **3.3 Legal Implications**

Supports Care Act duties

#### **3.4 Climate Change and Air Quality**

No implications

#### **3.5 Risk, Integrated Impact Assessment (IIA) or Human Resources**

Risks relate to workforce and provider sustainability which have been set out in the presentation

### **4. Consultation**

Not applicable

### **5. Engagement**

Ongoing engagement with providers, partners, residents and the Care Quality Commission

### **6. Options**

#### **6.1 Options considered**

Not applicable

#### **6.2 Reasons for recommended option**

Not applicable

**7. Next steps and timelines**

That the Health and Adults Social Care Scrutiny Panel takes account of the information presented and considers the next steps it wishes to take.

**8. Contact officer**

Lesley Hill, Head of Commissioning and Market Development (Interim)

**9. Background Papers and History of Decisions**

Not applicable

**10. Appendices**

Attached presentation titled "Quality of Care – H&SC Scrutiny Panel"

**11. Service Director responsible**

Saf Bhuta - Service Director, Strategic Commissioning, Provider Services and Partnerships